

WHITE PAPER

eClinicalWorks **Vs** athenahealth



eClinicalWorks



 athenahealth



Features	• Clinical Efficiency • Athenahealth Network • Intelligent Workflows • Interoperability • Integration	• Virtual Assistant • Telemedicine • Scheduling • Device Integration • Hospital Interoperability
Pros	• Athenahealth EMR is labeled as a "disruptor" within the industry because of its revolutionary services. • Highly engaging patient portal • Numerous 3rd party apps can be integrated with athenahealth EMR for a better experience.	• Provides their own telemedicine app called Healow • Offers free of charge conversion packages to new users • Includes on-site training for small practices • Completely customizable user interface
Cons	• There are issues with athenahealth's billing solution in terms of its robustness. • It may become expensive for most small to medium-scale practices	• Ticketing system is not as effective as it should be. • Don't offer effective customersupport. • Can be costly for small to medium scale practices
Pricing	From \$13.49 /month	From \$12.50 / month
Score		
Reviews	Kathy Partners in Wellness (Rating 5/5) "It has a very efficient billing module. We have not had any issues from day one. Their managers and customer service representatives make sure we feel heard. Janis Reed Practice (Rating 5/5) "Switching from one EHR to another is a big hassle but with Athena we had no trouble at all. The features are great and we experienced increased productivity very early on.	Taryn Denton Dermatology (Rating 5/5) "It is easy to learn and customize. Every practice will find it tailor made to their requirements. There are no issues with the program capabilities and this healthcare software makes our office faster, better and more productive. Dr Rotenberg Houston Specialty Clinic (Rating 1/5) "You have to pay a lot for the basic and for each add on which seem to be included in more current systems

Reviews

Steven

Pediatric Associates of Salem (Rating 5/5)

“Easy to use. The system has an intuitive design. Company is responsive to our issues. There is zero downtime

Dr William

Small Practice Owner (Rating 3/5)

“They cheat for what they give, promising you completelyuseful charging capability but all you get is the electronic parcel. They guarantee somebody would be 'working your claims' when all they do is send one or two emails and nothing additional is collected. I have to utilize two different individuals when Athena promised we wouldn't require

Victoria

Community Care Resources (Rating 5/5)

“The staff is wonderful and they are ready to help us no matter what. It is a reliable software which keeps our records organized and holds us accountable for any errors

Gita

Harrod Medical Practice (Rating 4/5)

“The transcribing feature is perfect and we have had no trouble accessing our patient records electronically. They introduce updates that make the system even better

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